



COUNTY OF SAN DIEGO

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CLERK OF THE BOARD
OF SUPERVISORS

DIANNE JACOB
CHAIRWOMAN
SUPERVISOR, SECOND DISTRICT
SAN DIEGO COUNTY BOARD OF SUPERVISORS

AGENDA ITEM

DATE: September 24, 2019

04

TO: Board of Supervisors

SUBJECT

A ROADMAP FOR AGING IN SAN DIEGO COUNTY (DISTRICTS: ALL)

OVERVIEW

In San Diego County, the population of older adults aged 55 and older was more than 820,000 in 2015. By 2030, that number is projected to be more than 1.1 million. In addition, the fastest growing age group is those over the age of 85. As the population in our region ages, we need to ensure that we not only have programs and communities that support their needs, but also the opportunities to celebrate the wisdom and experience that older adults contribute to our society. As we look to the future of aging in San Diego County, we need an Aging Roadmap to guide us on that journey.

There are multiple County departments in the area of health and human services, public safety and land use that have programs designed to keep older adults safe and thriving. In addition, our regional community-based organizations and hospital partners provide excellent care and programs for older adults, caregivers, and family members. The Board of Supervisors began the Age Well San Diego program on March 1, 2016 to join the worldwide network of Age Friendly communities and create a more livable community for all ages.

Building upon all the good work done in our region, while taking into account the future needs of older adults, we need to be guided by a plan that allows for innovation, flexibility, and coordination to best meet the needs of the region. The Aging Roadmap is designed to capture the good work already being done, set goals for future achievements, and inform the community and our partners.

One goal included in the Aging Roadmap is to partner with the West Health Institute to have all hospital emergency departments in our region Geriatric Emergency Department Accreditation (GEDA) certified. This accreditation is awarded to emergency departments who ensure that older patients receive well-coordinated and appropriate care. The accreditation includes staffing protocols, training for staff, and the appropriate equipment and supplies on-site. Leading the charge nationwide on GEDA is the West Health Institute, headquartered in San Diego. The County, along with the West Health Institute, will provide funding and support to assist the region's hospital systems in achieving accreditation. Recently, two hospitals in our region,

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Alvarado Hospital and UCSD, achieved the accredited Bronze and Gold levels respectively and we have already had initial meetings with Scripps Mercy Hospital San Diego and the Hospital Association of San Diego & Imperial Counties (HASD&IC).

Today's action receives a presentation on the Aging Roadmap, directs the Chief Administrative Officer to implement the Aging Roadmap in partnership with community-based organizations, hospital partners, the County departments of Aging and Independence Services, Planning and Development Services, Public Works, the Sheriff's Department, the District Attorney, and the Office of Emergency Services, including working toward Geriatric Emergency Department Accreditation (GEDA) for all hospitals in the entire region and authorizes the Department of Purchasing and Contracting to enter into negotiations with the Hospital Association of San Diego and Imperial Counties (HASD&IC) to negotiate a contract for Regional Geriatric Emergency Department Accreditation for up to two years and an additional six months if needed, and to amend the contracts as needed to reflect changes to requirements and funding.

RECOMMENDATION(S)

CHAIRWOMAN DIANNE JACOB

1. Receive a presentation on the Aging Roadmap.
2. Direct the Chief Administrative Officer to implement the Aging Roadmap in partnership with community-based organizations, hospital partners, the County departments of Aging and Independence Services, Planning and Development Services, Public Works, the Sheriff's Department, the District Attorney, and the Office of Emergency Services, including working toward GEDA certification for all hospitals in the entire region.
3. In accordance with Board Policy A-87, Competitive Procurement, approve and authorize the Director of the Department of Purchasing and Contracting to enter into negotiations with the Hospital Association of San Diego and Imperial Counties (HASD&IC) and subject to successful negotiations and a determination of a fair and reasonable price, award a contract for Regional Geriatric Emergency Department Accreditation for up to two years and an additional six months if needed, and to amend the contracts as needed to reflect changes to requirements and funding.

FISCAL IMPACT

Funds for this request are included in the Fiscal Year 2019-2020 Operational Plan in the Health and Human Services Agency. If approved, this request will result in costs of \$240,000 to cover costs associated with the GEDA certification for local hospitals. The funding source is Realignment. There will be no change in net General Funds cost and no staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

N/A

BACKGROUND

In San Diego County, there are multiple County departments in the area of health and human services, public safety and land use that have programs designed to keep older adults safe and

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thriving. In addition, our regional community-based organizations and hospital partners provide excellent care and programs for older adults, caregivers, and family members. The Board of Supervisors began the Age Well San Diego program on March 1, 2016 to join the worldwide network of Age Friendly communities and create a more livable community for all ages.

Departments within the County that target efforts towards older adults include the Sheriff's Department, District Attorney, and Office of Emergency Services. The Department of Planning and Development Services and Department of Public Works also play a crucial role in Age Well San Diego by creating a built environment that is suitable for older adults to thrive.

Community-based organizations across the county provide excellent programs to older adults and their caregivers. This includes respite care, adult day health care, senior centers, and assisted living facilities just to name a few. We also have hospital partners committed to providing appropriate patient-centered care to older adults. Recently, two hospitals in our region, Alvarado Hospital and UCSD, achieved the accredited Bronze and Gold levels respectively and we have already had initial meetings with Scripps Mercy Hospital San Diego and the Hospital Association of San Diego & Imperial Counties (HASD&IC). This accreditation is awarded to emergency departments who ensure that older patients receive well-coordinated and appropriate care. The accreditation includes staffing protocols, training for staff, and the appropriate equipment and supplies on-site. Leading the charge nationwide on GEDA is the West Health Institute, headquartered in San Diego. One goal included in the Aging Roadmap is to partner with the West Health Institute to have all hospital emergency departments in our region GEDA certified. Both entities will provide funding and support to assist the region's hospital systems in achieving accreditation.

To coordinate all this work, the County held stakeholder interviews to help define the needs of the region, current gaps or perceived gaps in services, and ideas for how to move forward. These interviews, and the information gathered from hundreds of older adults during the Age Well listening sessions, helped define the Aging Roadmap.

The Aging Roadmap is designed to serve as a guide for the future of Aging in our region. It incorporates the goals and deliverables of programs already in place such as the Alzheimer's Project, Age Well San Diego, and the County's Area Agency on Aging plan and it builds on those goals by adding additional deliverables such as the regional GEDA certification. The plan is designed to be flexible to meet the changing needs of the region, and to adapt or add goals or deliverables as needed.

Using the Aging Roadmap as a guide will help coordinate the delivery of services, plan for a future where the needs of older adults are met, and most importantly celebrate the contributions that older adults make to our community every day.

Today's action receives a presentation on the Aging Roadmap, directs the Chief Administrative Officer to implement the Aging Roadmap in partnership with community-based organizations, hospital partners, the County departments of Aging and Independence Services, Planning and Development Services, Public Works, the Sheriff's Department, the District Attorney, and the Office of Emergency Services, including working toward Geriatric Emergency Department Accreditation (GEDA) for all hospitals in the entire region and authorizes the Department of

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Development Services, Public Works, the Sheriff's Department, the District Attorney, and the Office of Emergency Services, including working toward Geriatric Emergency Department Accreditation (GEDA) for all hospitals in the entire region and authorizes the Department of Purchasing and Contracting to enter into negotiations with the Hospital Association of San Diego and Imperial Counties (HASD&IC) to negotiate a contract for Regional Geriatric Emergency Department Accreditation for up to two years and an additional six months if needed, and to amend the contracts as needed to reflect changes to requirements and funding.

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

This item supports the Building Better Health and Living Safely initiatives in the County of San Diego's 2019-2024 Strategic Plan and the County's Live Well San Diego vision by moving planning efforts forward to ensure that our community is livable for residents of all ages

Respectfully submitted,



DIANNE JACOB
Chairwoman

ATTACHMENT(S)

Note: Due to the size of the attachments, the documents are available online through the Clerk of the Board's website at www.sandiegocounty.gov/content/sdc/cob/bosa.html.

Aging Roadmap

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AGENDA ITEM INFORMATION SHEET

REQUIRES FOUR VOTES: Yes No

WRITTEN DISCLOSURE PER COUNTY CHARTER SECTION 1000.1 REQUIRED

Yes No

PREVIOUS RELEVANT BOARD ACTIONS:

May 15, 2018 (6), Receive and Approve Submittal of Age Well San Diego Action Plan; March 1, 2016 (3), Age Well San Diego

BOARD POLICIES APPLICABLE:

N/A

BOARD POLICY STATEMENTS:

N/A

MANDATORY COMPLIANCE:

N/A

ORACLE AWARD NUMBER(S) AND CONTRACT AND/OR REQUISITION NUMBER(S):

N/A

ORIGINATING DEPARTMENT: Board of Supervisors, District 2

OTHER CONCURRENCE(S): N/A

CONTACT PERSON(S):

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