# San Diego Advancing and Innovating Medi-Cal (SDAIM)

A Roadmap to Accessible, Quality Health and Social Care for Medi-Cal Members





#### What is CalAIM?

California Advancing and Innovating Medi-Cal (CalAIM): Department of Health Care Services multi-year initiative to improve the quality of life and health outcomes of Medi-Cal members by implementing broad delivery system, program, and payment reforms across the Medi-Cal program.

#### What is SDAIM?

San Diego Advancing and Innovating Medi-Cal (SDAIM): County of San Diego Health and Human Services Agency's dedicated unit within Medical Care Services that supports County departments and external partners to implement CalAIM locally.

# Why Do We Need a SDAIM Roadmap?

The goal of SDAIM is to establish a cross sector, collaborative approach to improve San Diego County's wellness delivery system that ensures coordinated and equitable access to quality health and social care for Medi-Cal members.

The SDAIM Roadmap was developed to:

- Guide CalAIM implementation in San Diego County
- Facilitate alignment of County and regional priorities with the CalAIM initiative
- Foster coordination and collaboration between County departments, managed care plans, health and social care providers, community organizations, consumers and advocates

#### What is SDAIM's Role?

The County of San Diego is committed to assuring that Medi-Cal members have equitable access to the critical health and social services they need to live well.\*

SDAIM advances the County's commitment to equitable access through the following roles:

**Facilitate** 

countywide response to service delivery issues Promote streamlined Advocate at the regional, state, and and standardized national levels processes SDAIM's Role **Cultivate** Elevate consumercollaborative driven needs partnerships Foster data sharing **Disseminate** and infrastructure information

<sup>\*</sup> The County of San Diego's Behavioral Health Services (BHS) is the Specialty Mental Health Plan for Medi-Cal beneficiaries in San Diego County and oversees the local Drug Medi-Cal Organized Delivery System. BHS is implementing major components of CalAlM, including the launch of behavioral health payment reform; documentation redesign for substance use disorder and specialty mental health services; and administrative integration of specialty mental health and substance use disorder services.

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# Our Priority Areas How we will support the community



# **More Changes to Come**



### **Safety Net**

- Strengthen social and clinical care resources
- Promote strong engagement with community partners



### **Medicaid Innovation**

- Identify new delivery models and best practices
- Drive policy and procedure enhancements
- Advocate for State and Federal policy changes



## **Care Coordination**

- Promote streamlined processes for member identification, referrals, and authorizations
- Strengthen care transitions



- Assess countywide service capacity and identify gaps
- Secure funding for capacity building and infrastructure

#### **Data and Evaluation**

The County will support efforts to measure the impact of CalAIM:

- Participate in a regional data sharing framework
- Identify the impacts of CalAIM on community health and well-being
- Share successes and areas of opportunity to continue advancing health equity

# **Moving Forward**

The County will concentrate efforts on the following initial steps to implement the SDAIM Roadmap:

- Engage community
- Conduct capacity and infrastructure assessments
- Operationalize and implement priorities and strategic actions
- Create a framework for continuous improvement
- Maintain an updated Roadmap that reflects progress